



Board Approval Date: November 12, 2012

## **Dispute Reconciliation Policy**

When parents have school related concerns or disputes with school personnel or other parents, they are encouraged to deal with these issues or problems through open and honest dialogue in a spirit of understanding and cooperation. It is expected that all concerns/disputes will first be addressed directly with the persons involved. If this does not bring reconciliation/resolution, then the issue may be brought to the attention of the Principal. If the issue still persists, the person/s may, in writing, bring their concerns to the Board Chair to be dealt with at the Board level. After dealing with the issue, the Board will issue a response in writing.